

CONTRACT OF SERVICE
City of Texas City Residential Service

1801 9th Avenue North
Texas City, Texas 77590
Phone: (409) 643-5923

Account # _____
Amount of Deposit \$ _____
Meter Deposit Receipt # _____

Customer # _____ **Service Order #** _____ **Copy of picture I.D.**

Full Name _____ DOB _____

Service Address _____

Billing Address (if different) _____

Phone Number _____ Social Security # _____ ID / DL# _____

Place of Employment _____ Phone _____

Address _____ City/Zip Code _____

List all occupants _____

DOB _____ SS# _____ DL# _____

Place of Employment _____ Phone _____

Address _____ City/Zip Code _____

Have you ever had water service in Texas City before _____? If yes, at what address and under what name: _____

Are you the owner of the above property? _____ If not, give the landlord's or owner's Name/Contact Number(s) _____
(ATTACH THE LEASE/CONTRACT AGREEMENT WITH THIS CONTRACT-if applicable)

Date of service to begin: _____ **NO SAME DAY SERVICE-NEXT BUSINESS DAY ONLY**

AGREEMENT-GENERAL

I hereby agree to purchase water, sewer and garbage services at the above address to be furnished at the standard rates and under terms and conditions of said City as from time to time established for such class of service. I agree to abide to all drought contingencies and water conservation policies put forth by the City. The deposit will be held until I discontinue water, sewer and garbage service, to guarantee the payment of said services and/or for any bill of whatever nature that may be due. If deposit payment is made with a "NSF" check, service will be cutoff until cash payment with service fees is made in full. When service has been discontinued, either by contractor or the City, the deposit will be applied to the final bill and a bill or refund will be mailed to the forwarding address given by the contractor. I understand that failure to render payment within time prescribed on the bill will mean discontinuance of service. Further, if the City incurs additional expense for past due collection, I agree to pay all costs of collections, including attorney fees.

CONFIDENTIALITY OPTION

According to State law, the information on your account is open to the public unless you request confidentiality. All customers are eligible for this option. This will keep all personal information such as address, phone number and social security number confidential from the general public.

Yes, I request confidentiality _____ No, I waive confidentiality _____

I/We have read both sides of this contract and hereby agree:

Signature(s)

Date

PURPOSE

The Texas City Water System is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Texas City Water System will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

RESTRICTIONS

The following unacceptable practices are prohibited by State regulations:

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation of repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

SERVICE AGREEMENT

The following are the terms of the service agreement between the Texas City Water System (the Water System) and stated as customer at Full Name line on this contract.

- A. The Customer shall allow his/her property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
- B. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- C. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on the Customer's premises.
- D. The Customer shall, at Customer's expense, properly install, test and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

ENFORCEMENT

If the Customer fails to comply with the terms of this contract, the Water System shall, at its option, either terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this contract shall be billed to the Customer.